



Complete FAQ for Guests at Camping Le Paradis

Complete FAQ for Guests at Camping Le Paradis

1. General Information

Q: When is Camping Le Paradis open?

A: Camping Le Paradis operates seasonally from April 18 to September 7, 2025. Our reception is open daily from 9:00 AM to 7:00 PM.

Phone: 0556.03.33.57 or 06.08.24.33.50

Q: Where is the campsite located?

A: We are located at 32 Route de Philibert, 33121 Carcans, France, near the Carcans Maubuisson Lake (5 km) and the ocean (10 km). The village shops are only 1 km away, and a cycling path starts from the campsite.

Q: Are pets allowed?

A: Well-behaved pets are welcome, with a limit of one per pitch. However, categorized dogs are not allowed.

2. Accommodations

Q: What types of accommodation do you offer?

A: We provide two main accommodation options:

- Mobile home rentals with 2 or 3 bedrooms and modern amenities.
- Traditional camping pitches with 16A electrical connections, suitable for tents and caravans.

Our 4.5-hectare site has a total of 165 pitches.

3. Facilities and Amenities

Q: What facilities are available at the campsite from the opening date (April 18)?

A: Our campsite offers:

- Heated and covered swimming pool (open from 10:30 AM to 7:00 PM, accessible to people with reduced mobility)
- Sports fields
- Children's playgrounds
- Mini-golf
- Outdoor fitness area
- Lyro Reception Hall for events
- Le Monkey Bar Snack

- Modern sanitary facilities
- Wi-Fi throughout the campsite with free access in designated areas

Q: Is the campsite accessible to people with reduced mobility?

A: Yes, we prioritize accessibility. We offer a PMR mobile home and sanitary facilities for people with reduced mobility. Our pathways and facilities are designed for easy access throughout the campsite.

4. Reservations and Payments

Q: How can I make a reservation?

A: Reservations can be made via:

- Our online booking system
- Email: info@leparadis-carcans.fr
- Phone: 05.56.03.33.57

Q: What payment methods do you accept?

A: We accept:

- Credit card payments
- Installment payments in 3 or 4 times via Floa
- Holiday vouchers (both paper and Connect digital format)

A 30% deposit is required to confirm your reservation, with the balance due 30 days before arrival.

For any additional inquiries, feel free to contact us! We look forward to welcoming you to Camping Le Paradis.